# How we help

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The Legal Services Commission provides legal advice and assistance to South Australians.

The Legal Helpline

Telephone the Legal Help Line on 1300 366 424 to talk with a legal advisor. The Legal Helpline operates from 9 am to 4:30 pm Monday to Friday and is the cost of a local call. If you call from a mobile it might cost more.

Legal Chat

Lego Chat is an online chat service providing legal information and referrals from our website. It operates from 9 am until 4:30 pm on weekdays. To use legal chat visit our website at [www.lsc.sa.gov.au](http://www.lsc.sa.gov.au) and click on the legal chat icon.

Making an Appointment

You can make an appointment for legal advice at any Commission office. Your appointment is for personal and confidential advice. Please bring identification and any relevant paperwork to your appointment. We suggest you do not bring children. And if you need an interpreter, please let us know when making your booking.

Legal Aid

If you need ongoing legal representation, you may apply for a grant of legal aid. A grant of legal aid will fund some of your legal fees when applying for legal aid you will need to supply copies of recent bank statements. Legal aid is not available to everyone and depends upon whether your application meets our guidelines.

Our Written Resources

The Legal Services Commission publishes many resources about the law the answers to most legal questions can be found in the law handbook online. You can also read any of our booklets or fact sheets online or order a paper copy that we will send to you.

Assistance at Court

We have lawyers providing assistance at many courts across South Australia. Criminal law duty solicitors provide advice and limited representation for people who have been arrested or haven't been able to obtain legal help. In family law matters, duty lawyers provide a free service to people representing themselves at court. For people representing themselves in civil law matters we have legal advisors available at the Adelaide magistrates Court.

Accessibility

If you have a hearing or speech impairment, you can contact us through the National Relay Service. If using a TTY teletypewriter phone 133677 then ask for 1300 366 424.

Speak and listen user's phone 1300 555 727 then ask for 1300 366 424.

Internet relay users should contact the National relay service then ask for 1300 366 424.

Interpreters

If you need a language interpreter to talk to us on the phone call the Translating and interpreting service on 131 450. Tell them the language that you need and the number that you wish them to call.

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Chris Boundy

Manager, Access Services

Legal Services Commission of SA

Sarah Lewis

Auslan translator

Legal Services Commission of SA

Supported by the SA Attorney-General’s Department as part of its Disability Justice Plan.